Bagh, Delhi by the allottees of SFS-MIG-LIG flats, during 1987-88 till 29th February, 1988;

(b) what is the number of complaints which have been looked into and the remedial measures taken;

(c) what is the number of complaints still remaining unattended to the reasons therefor and the time likely to be taken by the DDA to dispose them of;

(d) whether any periodical review of these registered complaints is made by the Chief Engineer, Engineer or any other officer in the DDA; if so at what level; and

(e) what redressal machinery has been provided by the DDA for disposing of such complaints?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI DALBIR SINGH): (a) and (b)

Category	No. of complaints received	No. of complaints attended	Balance
SFS	144	142	2
MIG	183	178	5
LIG	145	140	5
TOTAL :	472	460	12

(c) 12 complaints remains unattended. A week's time is needed to attend to these complaints.

(d) The AE in-charge frequently reviews the complain register. CE|SE|EE also check the complaints on inspection.

(e) An enquiry office has been set up to deal with the day to day complaints of the residents.

Removal of defects in SFS scheme category III flats in Gulabi Bagh

2566. SHRI KAPIL VERMA : Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether it is a fact that despite repeated requests from the allottees of flats in SFS scheme category III in Gulabi Bagh, the D.D.A. has not taken any action to remove the Patent structural defects *viz.*, wall being out of plumb junction of roof slabs with walls uneven and not in straight line jambs out of plumb, doorframes uneven gap between shutter and frame and the wall floor uneven and hollow room sizes not even and a host of other defects;

(b) if so, what are the reasons therefor; and

(c) what technique has been or is being applied to set right the said structural defects?

THE MINISTER OF STATE IN THE MINISTRY OF URBAN DEVELOPMENT (SHRI DALBIR SINGH): (a) and (b) No, Sir. The various defects pointed out are of a general nature which are unavoidable in mass construction. However, flats were handed over to allottees after removing all the defects to their satisfaction. All the defects as pointed out by Vaish Committee have since been got removed and thereafter the flats were got load tested from IIT and found structurally safe.

(c) Standard Civil engineering techniques are applied as per CPWD specifications to remove these defects.

Collections for water meter charges in Gulabi Bagh

2567. SHRI KAPIL VERMA: Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether the Delhi Development Authority has collected Rs. 50/- as